



CUSTOMER IMMERSION EXPERIENCE (CIE)

Test Drive your Modern Workplace

The Customer Immersion Experience (CIE) provides a true to life user experience of the technology empowering the modern workplace.

Imagine the positive impacts on your business as a result of;

- Enabling employees to instantly communicate, share and innovate together through the adoption of seamless digital experiences
- Boosting employee productivity by incorporating smarter technologies in to working practices
- Fostering stronger working relationships through virtual working and video conferencing
- Improving business communications by enabling people to interact anytime, anywhere and from any device
- Reducing travel and real estate costs with flexible remote workers

Based on the Microsoft's suite of productivity tools, the CIE is not a generic demonstration of all the features Microsoft products offer, but instead the experience takes you through common work-related scenarios such as being productive while mobile, using social networking to get work done, and connecting in real time with co-workers and customers. It also gives you a first-hand look at the fast and fluid experience of Windows 10 and the exciting features of the Office suites across a variety of devices, including tablets, PCs, and smartphones.

Solution Overview: Customer Immersion Experience

The CIE is delivered as a half-day interactive workshop to you and your organisation's stakeholders -whether that be solely business leaders and key decision makers across your business, or a combination to include employees using the technology as part of their daily work-life.

Your chosen team will be taken through a 'day in the life' scenario using the appropriate Microsoft productivity technology. The session will be pre-agreed to meet your business needs so you are only trialing the tools that actually make a difference to your business.



Choosing right tools to create your modern workplace

All, or a combination of the following technologies can be included in the Customer Immersion Experience;



Windows 10



Office 2016/Office Pro Plus



Office 365 or 'On Premise



SharePoint



Email



Office Delve (Online only)



Power BI (Online Only)



Yammer (Online only)



OneDrive For Business



OneNote



Office Web Apps



Teams and groups



EMS



Skype For Business

Why Trustmarque?

Our Workplace services and solutions are designed to improve productivity, mobility and collaboration within the workplace. We empower organisations to increase employee motivation by giving them the tools and support they need. Whether inside or outside the office, our approach is designed to **connect your workforce** to three key business assets: data, people and applications, enabling increased productivity and performance.

By focussing on the individuals rather than the individual technologies, we invest time in understanding the current user experience, your businesses future needs and your objectives.

At Trustmarque we give honest, simple, cost-effective and independent advice that helps customers navigate the complex world of IT.

With 30 years' experience at the heart of the rapidly evolving IT market, we have established a position as a leading technology provider to high profile clients from the private sector, UK government and healthcare organisations.