



Managed Office 365

Your productive Office manager

Office 365 changes the way you access information and collaborate both inside and outside your organisation.

The comprehensive Office 365 platform combines the familiar Office desktop suite with cloud-based versions of Microsoft's next generation communication and collaboration services: Exchange Online, SharePoint and Skype for Business.

Simplifying the deployment and management of Office 365

Organisations that are looking for new technologies that drive down costs, enhance user experience and improve productivity adopt Office 365 for;

- **Email and instant messaging capabilities:** to help their workers communicate effectively across the business and directly with customers
- **Online meetings and web conferencing:** to enable collaboration on projects whilst minimising travel, saving time and reducing costs
- **Archiving, eDiscovery, and document management capabilities:** to help meet compliance requirements
- **Data-loss prevention capabilities:** to help enforce policies within email
- **Powerful business intelligence (BI) tools:** to assist in making sound business decisions
- **Office Online or Office for ipad:** to work across multiple devices or via browser without losing the rich formatting of documents

Simplifying the way you manage your IT

The benefits of Microsoft Office 365 are wide ranging. It's clear to see why, if unmanaged, business critical functions such as email, calendaring, instant messaging and collaboration from Office 365 technology can cause significant disruption to your business, impacting; customers, revenue and reputation.

Trustmarque provides access to a team of experts able to remove the burden of management and support of Office 365 so you can take advantage of the benefits offered by public cloud services.

Key benefits

- **Simple and predictable pricing;** pay for way you use and closely monitor your spend through Trustmarque's Enterprise Services Portal to benefit from the true scalability and flexibility of cloud
- **Visible return on investment and cost savings;** with support for set up, use and user adoption for all Office 365 features and proactive license usage reviews with expert advice on Office 365 plan selection to achieve best value for money
- **Always on IT;** access to Trustmarque's 24x7x365 service desk to keep your business running efficiently
- **Increased business productivity;** expert advice and guidance to keep you updated on changes to Office 365 to help your organisation make the most of its investment
- **Choice of support options;** so you can free up your teams to focus on the high impact activities for your organisation



Improve your productivity through efficient IT management

Combining the added functionality of Trustmarque's Enterprise Service Portal our Managed Office 365 service provides; seamless ordering, provisioning, management and support with your cloud journey and for your business success.

Trustmarque's Enterprise Services Portal: A Unique and Flexible Cloud Platform

- Find all your services, billing and support information in one place
- Accessing support for your services is simple and straightforward providing online access to our 24/7/365 service desk and managed service capabilities
- User access control allowing you to fine tune the security, use and administration of your cloud across your organisation

Why Trustmarque?

Trustmarque have a wealth and depth of experience in successfully procuring, building and managing Office 365 for public and private sector organisations.

We are one of a select group of Microsoft Partners to build value added business offerings around Microsoft Cloud through the Microsoft CSP programme – we provide a seamless experience for our customers through all parts of their journey to the cloud.

All our services work seamlessly together to provide an end-to-end technology service designed to give you complete peace of mind with the added assurance of a 24x7x365 UK based service desk.