

PRACTICAL DATA MANAGEMENT

SQL is an area of an organisation that, although essential, can often be overlooked until something goes wrong. This presents a real risk and costly wastage. Those responsible for an organisation's IT should ask these questions of their SQL assets:

- **Is it safe?** – Are the back-ups reliable, and are they tested? Is it patched correctly or is data at risk due to unsupported software?
- **Does it work efficiently?** – Do you have poorly configured databases?
- **Do you have visibility and control of it?** - to manage any risks associated with the overall architecture
- **Is it over licenced?** – Are you wasting money on inefficient licencing?

Our Practical Data Management Service is specifically designed to provide a clearer picture of your SQL estate's system security and overall status and to make recommendations for improvements.

Solution Overview: Practical Data Management

We will perform a review of your Microsoft SQL estate to provide a simple independent view of a critical area of your business. The review ensures that the data is safe and effectively presented to applications by checking:

- That best practices are being used
- If there are any obvious gaps
- Discover if production processes are operating correctly

Working with your team, we will look to understand known issues and follow our evidence-led approach to identify areas that require attention. We will use our expert knowledge of databases and systems management to identify strengths and weaknesses within your environment.

Practical Data Management Service

The Practical Data Management Service provides benefits across an organisation:



BUSINESS LEADERSHIP

- Establishes if there is any reputational risk to the business
- Confirms how secure customer and internal data is
- Identifies any preventable issues that could cause loss of operations



IT MANAGEMENT

- Confirms risks to data security and Microsoft compliance
- Provides an independent confirmation status of your SQL estate and possible recovery time if it were to go down
- Provides a review of your Disaster Recovery plans
- Provides guidance on the required maintenance of your SQL estate

How does the Practical Data Management Service work?

The Practical Data Management Service comprises a two day workshop during which our consultants will:

- Discuss your license usage and identify solutions to create efficiencies
- Look at systems configuration and environments
- Work with your team to understand the current environment

Following the workshop, all findings will be collated and recommendations made during a presentation to the project's key stakeholders.

Trustmarque's Practical Data Management Services

1

Introduction
 Practical Data Management Service

2

Planning
 Detailed audits and planning

3

Delivery
 Renewal and reconfiguration services

Why Trustmarque?

We have worked with Microsoft products and services for 30 years. We have an experienced and knowledgeable team with capabilities across many areas of SQL, applications, business insights, and IT systems management.

Our highly skilled delivery practitioners work to a common methodology designed to ensure that our customers receive the best outcome. We have considerable in house experience of managing entire services and platforms, allowing us to see beyond the immediate demands of a project to underlying business needs.

Our aim is to simplify IT for our customers so that they can take advantage of the latest technologies available and cost savings.