



# CITRIX HEALTH CHECK

Citrix services are designed to be the fastest and easiest way to centrally manage and securely deliver any type of app, desktop or data.

Many organisations have existing Citrix environments and would like to ensure that they are working correctly and securely. Using the Trustmarque Citrix Health Check is a simple way to capture any issues with current or legacy environments.

The Health Check Service provides a review of the existing Citrix solution to ensure it is running the latest software updates and patches, has the optimal configuration and Trustmarque will provide a report on recommendations that can be made to resolve any discrepancies or areas which may improve performance. The assessment is carried out by our team of consultants who are Citrix certified and also have many years deployment and troubleshooting experience. A Trustmarque Health Check will give you the information you need to move forwards with Citrix safely.

If additional work is required either for your on premises services, Azure or the Citrix cloud this can be addressed either through a subsequent packaged engagement or via a consultancy engagement tailored to your needs.

## Why use a Citrix Health Check

The Health Check offers benefits to different parts of the organisation.



### IT ENGINEER

- Provides best practice advice and a fresh perspective to issues
- Provides a route to validate previous decisions and support requests for future change



### IT MANAGER

- Unblocking troubled or stalled deployments or provide insight to running issues
- Provides assurance around previous projects and works
- Provides a report to support a requested technical change



## Other Citrix Services

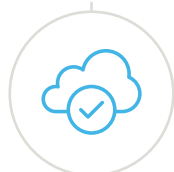
Alongside our Citrix Health Check Service we offer other related services, such as:



**Citrix Management through Citrix Cloud** – to move key Citrix management services into an evergreen, SaaS model.



**Extending Citrix to Azure** – which extends your Citrix delivery services into an Azure subscription.



An **Azure Health Check** to ensure that existing Azure services are run efficiently and in line with best practices.

## Why Trustmarque?

We have an experienced and knowledgeable team with capabilities across many areas of applications, business insights, and IT systems management. Our delivery practitioners are highly skilled and work to a common methodology designed to ensure that our customers get a high quality outcome. We have considerable in house experience of managing entire services and platforms, allowing us to see beyond the immediate demands of a project to underlying business needs.

Our aim is to simplify IT for our customers so that they can take advantage of the latest technologies available and save costs.