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DESKTOP DEPLOYMENT
PLANNING SERVICE

Deploying a modern desktop can help improve productivity across your organisation, whilst providing your IT department with the level of control, manageability and security they require. To ensure a successful deployment and to help you achieve the most cost-effective desktop environment, Trustmarque's Desktop Deployment Planning Service (DDPS) provide you with a certified Microsoft professional to develop a unique deployment plan for your business.

The optimised desktop, including the Microsoft Office Suite and Windows 10, is designed to improve productivity across your organisation whilst empowering your IT department to control and manage your IT environment securely. To facilitate your migration to the modern desktop, Trustmarque's Desktop Deployment Planning Service provides you with a certified Microsoft partner or consultant to introduce the most advanced techniques, processes, and tools to develop a customised deployment plan.

Trustmarque will use a combination of workshops or design sessions and guided hands-on labs to analyse, understand and prove the value of the Desktop Deployment Planning Service for your business. As a result, Trustmarque will help you to build a high-level deployment plan based on an assessment of your environment with the aim of reducing the costs associated with maintaining PCs.
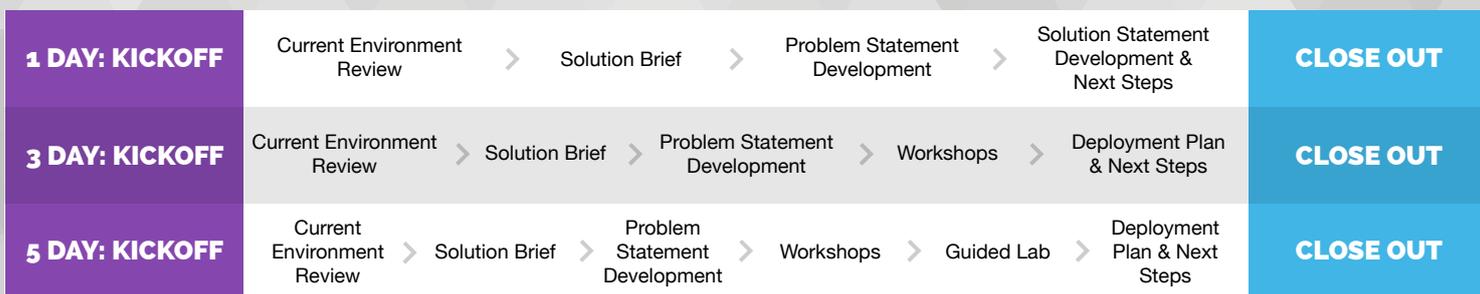
A summary of the general approach for the desktop deployment engagement is represented below:

With the Desktop Deployment Planning Service (DDPS):

- Accelerate desktop migration planning
- Optimise Windows image creation and management
- Develop a conceptual design for systems management infrastructure
- Build a customised high-level deployment plan
- Achieve alignment with desktop strategy

Trustmarque's approach to the Microsoft Desktop Deployment Planning Service engagement includes:

- Current environment review and solution brief
- Conducting workshop sessions (3 - 5 day only)
- Development of the conceptual design (3 - 5 day only)
- Creation of the guided lab environment (5 day only)
- Development of the final deliverable: engagement findings and recommendations document

1 DAY: KICKOFF	Current Environment Review	Solution Brief	Problem Statement Development		Solution Statement Development & Next Steps	**CLOSE OUT**
3 DAY: KICKOFF	Current Environment Review	Solution Brief	Problem Statement Development	Workshops	Deployment Plan & Next Steps	**CLOSE OUT**
5 DAY: KICKOFF	Current Environment Review	Solution Brief	Problem Statement Development	Workshops	Guided Lab	Deployment Plan & Next Steps	**CLOSE OUT**

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The Desktop Deployment Planning Service is based on Microsoft best practices, including the Microsoft Deployment Toolkit, to deliver both Lite and Zero Touch Installation deployment strategies.

Zero Touch Installation (ZTI) helps reduce desktop deployment costs and complexity, frees up IT resources and lowers the total cost of ownership (TCO) of desktop solutions. These proven techniques leverage the network and server infrastructure, reducing process complexity by:

- Fully automating desktop builds
- Automatically migrating user data
- Streamlining typical recurring maintenance processes

As a Microsoft Gold Devices and Deployment, Management, and Virtualisation partner, Trustmarque has significant experience in completing successful Microsoft-funded Desktop Deployment Planning Service engagements. By understanding customer desktop needs, such as Bring Your Own Device (BYOD), flexible and agile working, Trustmarque delivers optimised desktop deployment plans which meet unique customer requirements. As a result of both our software and services capabilities, the team is able to assist customers to meet immediate migration requirements whilst also developing long-term service strategies.

Why consider the Desktop Deployment Planning Service?

Developing a robust deployment plan is an essential step in the migration to a new desktop. If your organisation would benefit from an optimised desktop, including Microsoft Office 365 and Windows 10, Trustmarque's Desktop Deployment Planning Service will help you achieve this objective.

Desktop Deployment Planning Service structured engagements with Trustmarque range from one to five days and are based on the number of Microsoft Planning Service days you have available. The Desktop Deployment engagement itself should be completed on-site with the customer.

For further information, contact your Trustmarque Account Manager or email info@trustmarque.com

The Desktop Deployment Planning Service assists you to:

- Realise the value of the optimised desktop, including: Windows 10, Office 365, as well as desktop management technologies
- Keep your computers current with desktop applications
- Streamline desktop deployment complexities
- Experience Microsoft Desktop software with the Desktop Deployment Proof of Concept Lab
- Learn ways to better address line-of-business application compatibility
- Reduce cost associated with maintaining PCs
- Obtain bespoke guidance from technical experts
- Build a customised deployment plan based on an assessment of your environment

The Desktop Deployment Planning Service assists you to:

- Creation of a conceptual design with deployment plan
- Solution brief session
- Workshops
- Guided lab for basic image creation