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DESKTOP MIGRATION
PLANNING SERVICE

Migrating to a new desktop operating system is a high profile and complex operation that will affect every user in your organisation. To assist your organisation in preparing for a desktop refresh, Trustmarque's Desktop Migration Service is designed to mitigate risk and assess your current estate to deliver an efficient and cost-effective migration.

Leveraging best practices aimed at reducing the complexity of managing desktops, Trustmarque's Desktop Migration Service can significantly reduce the costs usually associated with desktop migration, including the cost of desktop hardware and software, as well as labour costs for provisioning and managing desktops across your estate. By reducing complexity and streamlining migration, the Desktop Migration Service can additionally improve end-user productivity and facilitate business agility.

Trustmarque's Desktop Migration Service focuses on providing the organisation with an understanding of the existing estate, so that a desktop migration becomes business as usual.

The dedicated services team will assess your current IT estate to evaluate your readiness for an upgrade, including any areas of risk and concern as well as identifying areas that may not be as complex as expected. This process allows Trustmarque to deliver a more efficient and streamlined migration project by targeting the straightforward aspects of your current desktop, therefore allowing you to focus on addressing more complex areas.

Finally, by presenting the gathered data to key stakeholders, Trustmarque ensures that your organisation can make informed decisions around desktop migration in your organisation, helping to build a business case for implementation.

With our Desktop Migration Service:

- Increase desktop migration speed-to-value
- Reduce deployment risk
- Increase operational efficiency
- Reduce total cost of ownership
- Reduce complexity and cost of future desktop migrations

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The diagram below represents how the Desktop Migration Service forms part of Trustmarque's comprehensive approach to Desktop Strategic Planning Services. The diagram illustrates the timeline of desktop strategy from the Desktop Solution Accelerator on the left, to various additional modules that enable customers to achieve a complete and effective enablement. These modules are customisable and can also be modified to take advantage of your organisation's in-house expertise and resource.

Having successfully delivered desktop strategy as part of business change, the Trustmarque service team has developed crucial practical experience and expertise around the technical elements of migration, as well as the process and communications requirements that are vital to successful desktop migration.

Desktop Migration Services help you to:

- Identify your current readiness to upgrade
- Assess and manage areas of risk in migration
- Deliver a more streamlined migration project
- Develop a business case for desktop migration
- Reduce associated costs by up to 80%

Desktop Migration Service Deliverables:

- Desktop Migration plan
- Operational handover and training
- Discovery workshops
- Workshops with SME
- Design Session with SME

Desktop Solution Accelerator / Desktop Strategic Planning

User Services
Working styles, digital persona, profile virtualisation, data discovery, migration & planning services

Desktop Image Services
Image requirements development, image build specification, security planning, PoC, pilot, production

Infrastructure Platform Services
Application inventory, compatibility, assessment remediation, packaging, testing, training

Infrastructure Platform Services
Management infrastructure, virtualisation platform, deployment design, end-point integration, workflow, automation

Migration Services
Migration deployment planning, end user training, user state migration, resource scheduling

Alignment ❯   Directions ❯   Resourcing ❯   Enablement ❯

Why consider Desktop Migration Services?

If your organisation would benefit from a desktop upgrade, including migration to Windows 10, Trustmarque's Desktop Migration Services will ensure that your migration is efficient, secure and cost-effective.

The Desktop Migration Service forms part of Trustmarque's indepth strategic planning service. By identifying the readiness of an organisation's estate, this service can also work to justify the reasoning and cost behind a desktop migration project. This also includes associated technical requirements and resourcing estimates.

Trustmarque's desktop migration framework is flexible, covering a range of key technologies including Windows 10, desktop and application virtualisation through Microsoft, Citrix and VMware application packaging, as well as Office 365. The cost and duration of this service are dependent upon your organisational size and requirements. For further information, contact your Trustmarque Account Manager or email info@trustmarque.com