



WINDOWS 10 UPGRADE READINESS ASSESSMENT

The Challenge

In Dame Fiona Caldicott's 'Review of Data Security, Consent and Opt-Outs,' one of the three leadership obligations was to "ensure technology is secure and up to date" and that "no unsupported operating systems, software or internet browsers are used within the IT estate."

In Healthcare, an unsupported Operating System such as Windows 7 or versions of Internet Explorer prior to IE11 present a number of challenges. This can be in terms of security and functionality vulnerabilities, highlighted by the Wannacry ransomware in May 2017.

Windows 10 is Microsoft's last Desktop Operating System release that will require a dedicated migration resource. In the era of 'Anything as a Service,' Windows 10 should be kept current for security, performance and functionality through regular feature updates delivered by modern management processes.

Preparing for Windows 10

Upgrading to Microsoft Windows 10 is a necessity for all organisations, yet there's still a reluctance to migrate due to cost and past experiences of previous version upgrades. A lot of time and resource was wasted through incorrect assessments of adoption readiness.

Trustmarque has developed our Windows 10 Upgrade Readiness Assessment to remove the guesswork from the preparation process for Windows 10 deployment. It provides an in-depth understanding of your current desktop environment and application portfolio to ease your transition to Windows 10.

The assessment:

- Appraises existing desktop hardware for Windows 10 compatibility and compliance
- Compares nominated applications to our Windows 10 applications database
- Produces recommendations for the deployment and management of Windows 10
- Creates reports of your organisation's operating system upgrade readiness
- Determines the ability to plan, test and deploy Windows 10 on-going updates and patches
- Modern Device Management

A faster way to Windows 10

Our cloud optimised delivery and management platform, Pulse DMS, enables rapid infrastructure readiness to initially deploy Windows 10. Pulse DMS can efficiently manage and control the lifecycle of the Windows 10 as a Service platform on a continual basis if required.

If you want to find out more about Pulse DMS contact at info@trustmarque.com





Assessment outcomes

Understanding your IT environment is crucial to identifying failure points to minimise risks, costs and time. Using data analytics our consultants will make evidence based recommendations on your upgrade readiness and highlight potential deployment challenges.

From the assessment you will:

- Gain stakeholder support by demonstrating evidence based methodology
- Quickly develop a holistic view of the technical challenges of the adoption process
- Have early visibility of application and hardware compatibility challenges
- Be able to accurately invest time and resources from the outset
- Reduce risk and complexity of deploying Windows 10 into your environment
- Make better decisions based on desktop telemetry data instead of theory

What does a Windows 10 Upgrade Readiness Assessment involve?

Depending where you are with your Windows 10 development, we can offer an initial half day workshop as an introduction. This is so you get the most from the Windows 10 Upgrade Readiness Assessment.

The full Windows 10 Upgrade Readiness Assessment uses industry leading tools to address the main problem areas that Enterprises face when migrating to Windows 10.

Step 1	Discovery & Capture <ul style="list-style-type: none"> • Assessment of hardware and subsequent machine health • Confirm organisation's requirements Windows 10 Platform Review <ul style="list-style-type: none"> • Windows 10 Key Productivity and Security features • Windows 10 Build and Deployment Options • Management and Operations
Step 2	Application Compatibility Assessment <ul style="list-style-type: none"> • Initial assessment of nominated core applications • Application Remediation
Step 3	Enterprise Management & Deployment <ul style="list-style-type: none"> • Windows 10 Management Approach • Windows 10 Deployment Options: <ul style="list-style-type: none"> • Easy Deployment • In Place Upgrade • Traditional / Classic • Modern Device Management
Step 4	Dashboard Telemetry Analysis & Recommendations <ul style="list-style-type: none"> • Key challenges identified • Hardware readiness and health • Application compatibility • Windows 10 Build • Deployment and Management
Step 5	Define the licensing position and identify future costs for Windows 10 software

Why Trustmarque?

We have an experienced and knowledgeable team with capabilities across all areas of applications, business insights and IT systems management. Our strong relationship with Microsoft has developed over 30 years and we are one of their leading partners within the UK Healthcare sector.

We concentrate on understanding:

- Your current user experience
- Your organisation's future needs
- Your objectives for developing a new digital workplace

Following this approach better equips us to help you to meet the demands of a varied workforce while also enhancing security and productivity for users that will ultimately benefit patients.