

Smoothwall Monitor – Managed Service

Click. Act. Protect.

Advanced Monitoring for Schools



As digital learning becomes more commonplace in the classroom, the need to protect children online has risen to the top of school's agendas. Legislation such as Keeping Children Safe in Education and the Prevent Duty have solidified how high the Government expectations of school safeguarding responsibilities are. Not only must schools ensure they have appropriate filtering in place, but also appropriate monitoring, putting more of an emphasis on human interaction to ensure that vulnerable young people are safeguarded.

Smoothwall Monitor – Managed Service has been designed to provide the most advanced on-device monitoring that is moderated by vast AI technology and human specialists, meaning you can concentrate on providing support and education to children in your care, with peace of mind that should an incident arise, you will be alerted by one of our expert moderators.

Smoothwall Monitor – Managed Service is the only solution of its kind that continuously builds a profile of all users, allowing the system to accurately interpret between a one-off event or a consistent pattern of behaviour.

Now more than ever, schools are looking for support as the demands to protect children increase, and the Smoothwall Monitor – Managed Service solution from Smoothwall helps to support the effective management of safeguarding and gives you comfort knowing you can support people in your care.



I can't praise [it] enough! It's not only made my life a lot easier, but also has the ability to transform lives because receiving the alerts gives me time to act!

Designated Safeguarding Lead
King Harold Academy



Smart Behaviour Mapping

Builds an up to the minute profile of activity per individual, allowing the risk profile and context of a situation to be accurately analysed.



Image Capture

Screen capture functionality sits within the solution, allowing any online and offline incidents that require investigation to be screen grabbed for later review or evidence.



Artificial Intelligence

Uses machine learning to gather context before escalating for human moderation, improving performance and reducing false positives.



Flexible Moderation

Profiles and policies are built based upon age appropriate risk profiles.



Text Analysis

Captures text input via the keyboard, whether online or offline, allowing you to monitor activity within encrypted sites and apps.



Alerts & Notifications

Alerts are based upon specific categories that are identified as serious incidents, and will be sent to your Designated Safeguarding Lead.



Auto-updates

You never need to run updates for the client as it automatically updates in the background. This feature is optional.



Multi-device Support

Available on PC and Mac, including terminal services and Chrome OS..



24/7/365 Human Moderation

Content is reviewed by a team of moderators around the clock to analyse instances and alert Safeguarding Officers of any high risk incidents.



Language Support

Able to monitor a range of language styles including slang, colloquialisms, local language, abbreviations, euphemisms and more.



Portal

An online platform that allows you to review performance, view individual alerts and view system information.



Minimal Performance Impact

A light process using limited system resources, including when taking screen captures.

Get in touch

If you would like to find out more about Smoothwall Managed Monitor or have any questions, please get in touch with our team of safeguarding experts at Trustmarque. We'd be delighted to help.

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